



Departing Australia Superannuation Payment

Fact sheet

If you were a temporary resident and earned super while working in Australia, you can apply to have your super paid to you as a Departing Australia Superannuation Payment (DASP) after you leave.

Who is eligible for a DASP?

You can claim your super as a DASP if:

- you were paid super while working in Australia on an eligible temporary resident visa (excluding subclasses 405 and 410)
- your visa has expired or been cancelled
- you have permanently left Australia.

Who is not eligible for a DASP?

New Zealand citizens aren't entitled to access their super early, as the Australian and New Zealand governments have a transfer of super agreement in place.

New Zealand citizens leaving Australia permanently may be able to transfer their super to a KiwiSaver scheme under the Trans-Tasman Retirement Savings Portability Scheme if they meet the criteria.

To transfer your super, complete the 'Trans-Tasman transfer request' form available at rest.com.au/forms and return it to us.



How to lodge a DASP claim

The easiest way to lodge a DASP claim is online using the Australian Taxation Office (ATO) application system at ato.gov.au

The ATO will confirm your eligibility through the Department of Home Affairs. Once approved, the claim will be sent to us to process.

If your super balance is \$5,000 or more, you'll also need to provide Rest with a certified copy of identification (for example your passport).

Who can certify your passport?

If you're outside Australia, you can have copies of your passport certified by a notary public or staff at an Australian embassy, high commission or consulate.

Remember, take photocopies and originals to the authorised person certifying your personal identification documents.

Get the authorised person to stamp or write 'I certify this to be a true copy of the document shown and reported to me as the original', followed by their signature, full name, qualification, registration number (if relevant) and the date.

We're unable to accept any documents that have been certified by a family member or friend.

How long does it take?

Completing a DASP application online using the ATO application system generally makes the process quicker.

Once we've received your completed application from the ATO, we'll generally make a payment within 28 days. So we can make your payment as quickly as possible, please ensure:

- your temporary visa has been cancelled
- we have your current personal email address
- all your contact details are up to date
- your Australian bank account remains open so we can deposit your payment.

Delays in payment may occur if we don't have the right information for you.

You can check and update your personal details in the Rest App or in MemberAccess, your online account. Just go to **rest.com.au** to login or register for MemberAccess.

You should claim your super within six months of leaving Australia. After six months, your super will be transferred to the ATO as unclaimed super.

In accordance with the Australian Securities and Investments Commission (ASIC) relief, if you are a temporary resident and we are required to transfer your super to the ATO, you will not receive an exit statement from Rest upon transfer.

Visit the ATO website at **ato.gov.au** for more information.



What tax will you pay on your DASP?

You can find information about how your DASP is taxed at **ato.gov.au**

If there's anything we can do

 **rest.com.au**

 **Live Chat at rest.com.au**
Monday to Friday 8am – 10pm, Saturday 9am – 6pm
and Sunday 10am – 6pm AEST

 **1300 300 778**
Monday to Friday 8am – 8pm AEST

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